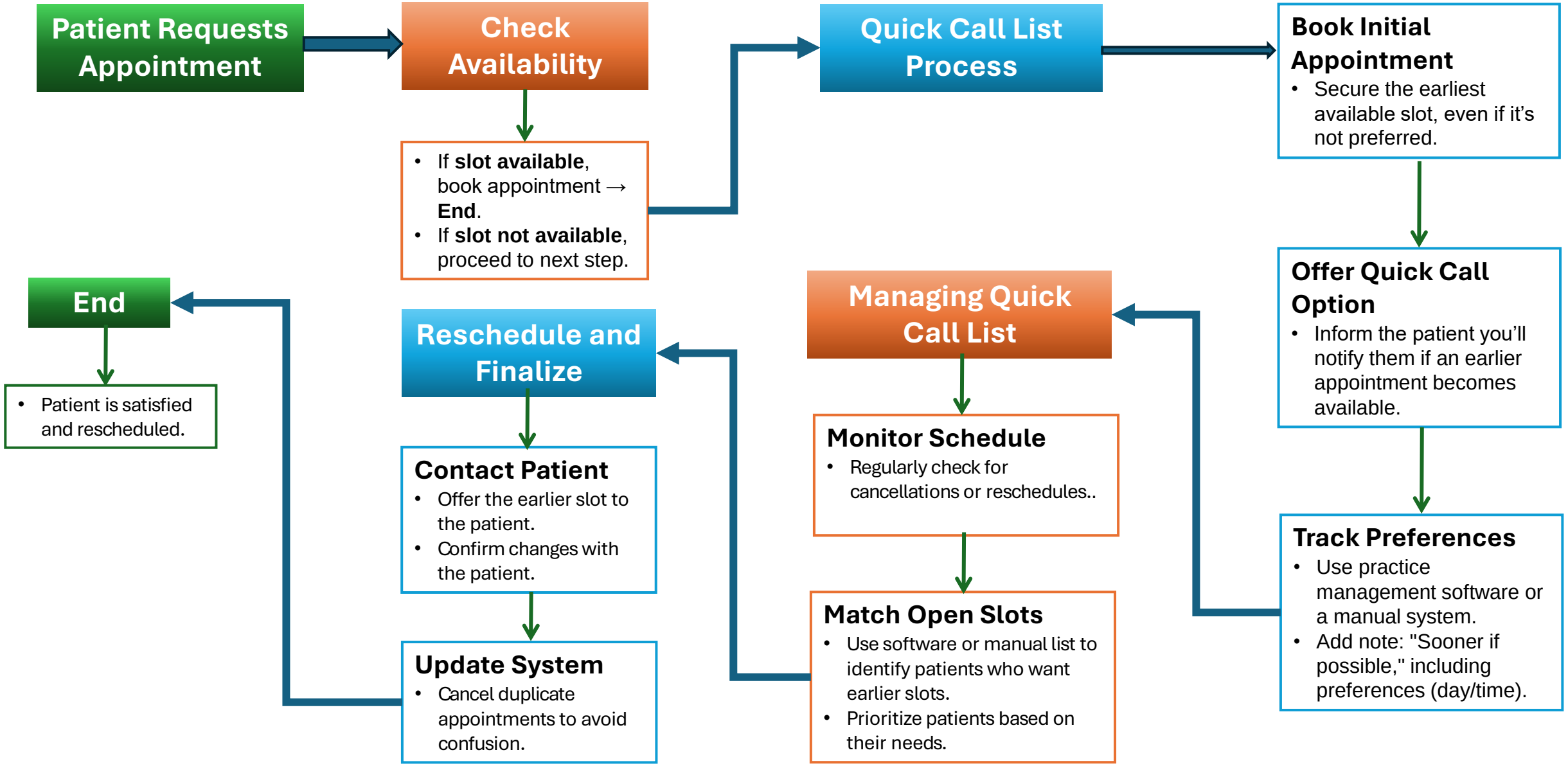Be Responsive to Patients Who Want Appointments Promptly